How we know what we know
125 million Americans (40%) are in health plans that report quality results
Even Better

9.7 million New Yorkers (50%) are in health plans that report quality results
Innovations in New York
Many quality initiatives are underway across the state and city.
Many quality initiatives are underway across the state and city

- Emphasis on improvement in Medicaid plans
- Incentives for caring for people with both Medicare and Medicaid ("dual-eligibles")
- New York Health Benefit Exchange coming this fall
Many quality initiatives are underway across the state and city

- **Patient-centered medical homes (PCMH)**
  - Most NCQA-Recognized PCMHs of any state (More than 2x the sites & clinicians as the #2 state)
  - Almost 40% of Medicaid patients have a PCMH
- **Primary Care Information Project (NYC)**
  - Turns safety net practices into medical homes
  - Decision support systems contribute to quality
- **New York State Health Foundation support for NCQA Diabetes Recognition Program**
Many quality initiatives are underway across the state and city

- **Taconic IPA (Fishkill)**
  - Leader in PCMH and ACO development

- **Crystal Run Health Care (Middletown)**
  - One of the first six NCQA-Accredited ACOs
Excellent Medicaid performance
Childhood Immunization Status: Combination
Comprehensive Diabetes Care: Blood Pressure Control <140/90 mm Hg
Smoking Cessation: Advising Smokers to Quit
Smoking Cessation: Advising Smokers to Quit
Measure What You Want to Improve: Obesity
Measuring BMI (3-17 Years)
Measure What You Want to Improve: Obesity
Measuring BMI (3-17 Years)
Measure What You Want to Improve: Obesity Counseling for Nutrition (3–17 Years)
Measure What You Want to Improve: Obesity Counseling for Nutrition (3–17 Years)
Other good news
Colorectal Cancer Screening
Colorectal Cancer Screening

- Commercial HMO
- Commercial PPO
Follow-up After Hospitalization for Mental Illness: Within 7 Days Post-Discharge
Follow-up After Hospitalization for Mental Illness: Within 7 Days Post-Discharge
Comprehensive Diabetes Care: Good Glycemic Control (HbA1c <7%)
Improving After Stagnating
Use of High-Risk Medications in the Elderly
Improving After Stagnating
Use of High-Risk Medications in the Elderly (lower is better)
Flu Shots for Older Adults – Medicare Plans
Rating of Personal Doctor: Rating of 8, 9 or 10

8, 9, 10
Rating of Personal Doctor: Rating of 8, 9 or 10

- Commercial HMO
- Commercial PPO
- Medicaid HMO
- Medicare HMO
- Medicare PPO

[Bar chart showing ratings for different health plans, with colors indicating national and New York data.]
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis

[Graph showing the trend of antibiotic treatment avoidance over years 2006 to 2011 for Commercial HMO, Commercial PPO, and Medicaid HMO.]
Who is ahead of the Empire State
New York’s rivalry with Massachusetts extends to health care.
Comprehensive Diabetes Care: Blood Pressure Control <140/90 mm Hg
Comprehensive Diabetes Care: Blood Pressure Control <140/90 mm Hg
Comprehensive Diabetes Care: Good Glycemic Control (HbA1c <7%)
Comprehensive Diabetes Care: Good Glycemic Control (HbA1c <7%)
Follow-up After Hospitalization for Mental Illness: Within 7 Days Post-Discharge
Follow-up After Hospitalization for Mental Illness: Within 7 Days Post-Discharge
Closing thoughts
For New York’s consideration
For New York’s consideration

- Continue delivery system reforms
- Develop measures related to costs: overuse, misuse and waste
- Use value-based insurance design, not overly high deductibles
Congratulations!
New York has a lot to celebrate about its quality of care
Congratulations!
New York has a lot to celebrate about its quality of care

• Public sector commitment to quality
• Leadership from delivery system and the private sector, too
• Innovation at many levels: Medicaid pay-for-performance, medical homes
Discussion
Panel 1

Peggy O’Kane
President
NCQA

Nirav R. Shah, MD, MPH
Commissioner
New York State Department of Health

Thomas Farley, MD, MPH
Commissioner
New York City Department of Health and Mental Hygiene

State of Health Care Quality—New York
Panel 2

Susan Beane, MD
Vice President and Medical Director
Healthfirst

Ross Wilson
Senior Vice President and Chief Medical Officer
NYC Health and Hospitals Corporation

Kathy Sakraida
Director, Quality Initiatives
Northeast Business Group on Health

Carol Raphael
Fmr. President and CEO
Visiting Nurse Service of New York

State of Health Care Quality—New York
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